



LOUDLY LABS
RELATIONAL
IMPACT

V1.0 INSTRUMENT

Relational Impact Measurement Toolkit

Measuring Belonging, Agency, Trust, and Civic Confidence in
Community-Based Programs.

DEVELOPED BY

Loudly Labs Research

COMPANION TO

Working Paper 01

About This Toolkit

This toolkit translates findings from youth-led Participatory Action Research (PAR) into an applied evaluation framework for organizations working in civic participation and social impact.

The Core Logic: We move beyond *outputs* (how many attended?) to *conditions* (do they feel safe to lead?).

"Unlike traditional evaluation tools, this framework prioritizes relational conditions that shape whether meaningful social change can occur."

Target Outcomes

- ✓ Belonging & Safety
- ✓ Agency & Influence

- ✓ Trust & Reliability
- ✓ Civic Confidence

Implementation Workflow

Follow these five steps to integrate the RIMT v1.0 into your existing program evaluation cycle.

1

Context

Define the initiative being evaluated.

2

Collect

Use focus groups or reflection prompts.

3

Apply

Analyze via the Four Relational Domains.

4

Interpret

Treat results as system signals. Redesign engagement structures.

5

Adjust

Note: Relational data collection should be participatory. Avoid "extractive" surveying where possible.

| 1. Belonging (Safety Index)

Definition: The degree to which participants feel emotionally safe, socially accepted, and able to participate without fear of judgment.

Key Indicators

- Psychological safety
- Authentic participation
- Emotional inclusion
- Absence of alienation

Reflection Prompts

"Do you feel comfortable expressing your thoughts here?"

"Do you feel like you can be yourself in this space?"

"What makes you feel included or excluded?"

| 2. Agency (Influence Index)

Definition: The extent to which participants can meaningfully influence decisions and see their input reflected in program design.

The Participation Ladder

Level	Description
1	No Participation
2	Consultation Only
3	Feedback Considered
4	Co-Design Involvement
5	Shared Decision-Making

3. Trust (Relational Consistency Index)

Temporal Tracker

Evaluating relational consistency across three linear milestones:

01 / ENTRY Baseline Alignment

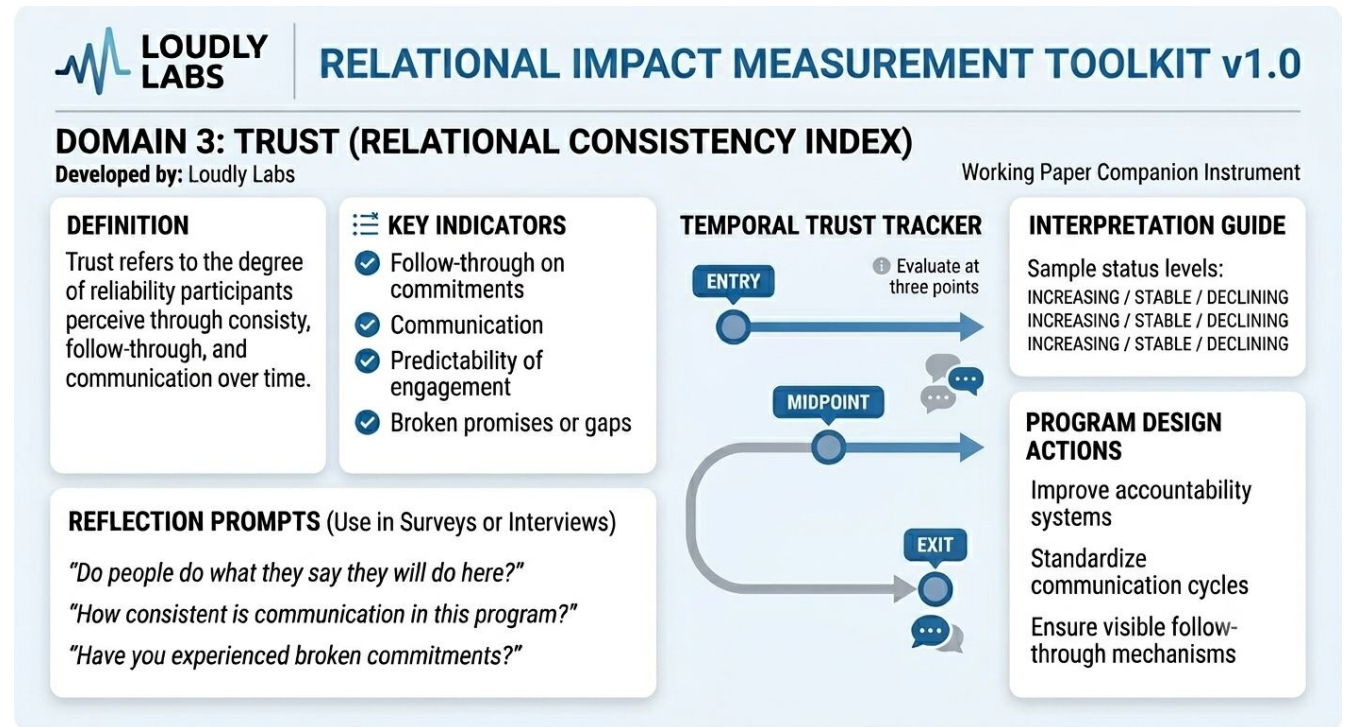
What to measure: Initial expectations, transparency of initial commitments, and pre-existing institutional mistrust that youth bring into the program.

02 / MIDPOINT Active Consistency Check

What to measure: Reality vs. promises. This is your critical pivot window to catch communication gaps or broken follow-through before the program ends.

03 / EXIT Relational Legacy

What to measure: Does the participant leave with a higher baseline of trust in civic spaces, or did the program cause relational attrition?



4. Civic Confidence

Recognition

Participants feel empowered when their voice is recognized in institutional spaces.

Definition: The extent to which participants feel their voice is valued and treated as meaningful within civic or institutional spaces.

Design Action

Embed "Recognition Moments." Publicly acknowledge contributions and demonstrate how input changed the outcome.

Relational Impact Dashboard

Use this matrix to synthesize findings for executive reporting and program redesign.

Relational Domain	Metric Indicator	Current Status	Strategic Action
Belonging	Relational Safety	High / Medium / Low	Improve Facilitation
Agency	Structural Influence	Level 1–5	Move to Co-Design
Trust	Consistency Index	Stable / Declining	Standardize Comms
Civic Confidence	Recognition Index	High / Medium / Low	Embed Public Credits

| Interpretation Principles

Interconnectedness

Relational outcomes are not isolated metrics. Belonging enables participation; Agency determines influence; Trust sustains engagement.

Adaptation

This toolkit does not replace existing systems. It expands them with indicators grounded in lived experience. Adapt to your context.

"The future won't whisper. Neither will we."



Questions?

Download the full Working Paper 01 for the research methodology.

WWW.LOUDLYLABS.COM

| Image Sources



https://www.chicano.ucla.edu/files/styles/large/public/CFS%20update%20photo_0.jpeg?itok=NSROq3Ed

Source: www.chicano.ucla.edu



<https://visme.co/blog/wp-content/uploads/2024/06/12-7.jpg>

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